

REQUEST FOR EXPRESSIONS OF INTEREST

Consultancy Services for Assessment and Audit of the Integrated Welfare Management System (IWMS) and Recommendation for Future Development – Firms Selection

Social Protection Project
Welfare Benefits Board
Ministry of Finance, Planning and Economic Development
Sri Lanka
Project ID: P178973
Credit No.7363-LK

Assignment Title: Consultancy Services for Assessment and Audit of the Integrated Welfare Management System (IWMS) and Recommendation for Future Development
Procurement Plan Reference No: LK-WBB-471913- CS-LCS

1. The Democratic Socialist Republic of Sri Lanka has received financing from the International Development Association (World Bank) to support Sri Lanka in providing better targeted income and livelihood opportunities to the poor and vulnerable and improving the responsiveness of the social protection system, and intends to apply part of the proceeds for this consulting services.
2. The primary objective of this Consultancy is to conduct a comprehensive technical and functional assessment and audit of the Integrated Welfare Management System (IWMS), currently in use by the Welfare Benefits Board (WBB). The consultant will evaluate the system's architecture, source code, performance, security, traceability, useability, completeness, maintainability and overall design against the intended functional and non-functional requirements.

To perform a detailed technical and functional audit of the existing Integrated Welfare Management System (IWMS) used by the Welfare Benefits Board (WBB), with the aim of:

- A. **Assessing** the system's architecture, source code, and overall design for compliance with established software engineering standards and the system's documented functional and non-functional requirements.
 - B. **Evaluating** key quality attributes including performance, security, traceability, usability, completeness, and maintainability through code review, performance benchmarking, and stakeholder consultations.
 - C. **Identifying** existing technical issues, limitations, or risks within the IWMS, and providing a set of prioritized, actionable recommendations to enhance system quality, security, and operational effectiveness.
 - D. **Advising** on the system's scalability and sustainability, including its readiness and suitability to serve as the core platform for an expanded Social Protection Management Information System (SPMIS), with recommendations on necessary technical and architectural modifications.
3. The Project Consultant Procurement Committee on behalf of the Social Protection Project now invites eligible firm (Lead Firm must be Business registration in Sri Lanka) to indicate their interest in providing the Services. Interested Consultants should provide an information that demonstrates that they have the required qualifications and relevant experience to perform the Services.

The shortlisting criteria are:

- ❖ General experience as a registered software development/Quality Assurance/ Cyber Security firm in Sri Lanka.
- ❖ Specific experience in handling similar assignments

❖ Technical, Financial and Organizational Strength of the Firm

The “EOI” shall include documentary evidence in support of core business and years in business with registration, annual turnover of last three years with audited financial statements, Business and Administrative strength, qualifications and experience in carrying out assignments of a similar scope and complexity, technical and managerial organization of the firm, technical capabilities and appropriate skills of key staff of the organization and other relevant information.

4. The duration of the Consultancy Services is three months from the date of commencement and may be renewed based on the service requirements of the Client. The detailed **Terms of Reference (TOR)** for the assignments can be found at the following website: <https://www.wbb.gov.lk> and <https://www.promise.lk>.
5. The attention of interested Consultants is drawn to Section III, paragraph, 3.17 of the World Bank’s ‘Procurement Regulations for IPF Borrowers’ (Procurement in Investment Project Financing- Goods, Works, Non-Consulting and Consulting Services, September 2023), setting forth the World Bank’s policy on conflict of interest.
6. The Consultant will be selected in accordance with the Least Cost Selection (LCS) method set out in the Procurement Regulations set out in the 'The World Bank Procurement Regulations for IPF Borrowers- Procurement in Investment Project Financing- Goods, Works, Non-Consulting and Consulting Services, September 2023 and as per the Financing Agreement of the project
7. Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.
8. Further information can be obtained from the Procurement Specialist of the Social Protection Project via the 077-3914120 from 09.00 to 16.00 hours during the working days.
9. Expressions of interest including all requested information must be delivered in a written form to the Project Director, Social Protection Project, 4th Floor, J R Jayawardena Centre, No:191, Dharmapala Mawatha, Colombo 07 (hand delivered or by post) at or before 2.00 pm on 09th July 2025. The envelope containing EOI must clearly be marked on the top left-hand corner as **“EOI for Assessment and Audit of the IWMS and recommendation for future development-Closing on 09th July 2025”**.
10. The successfully qualified consultancy firm shall be required 10% Performance Bond of contract value.

Chairman- Project Consultant Procurement Committee
Social Protection Project
Welfare Benefits Board
J.R. Jayawardena Centre
No: 191, Dharmapala Mawatha
Colombo 07.

Tel: 077-3914120